

Fylde Anaesthetists Privacy Policy (effective from January 2024)

How we use your information

This privacy statement sets out how Fylde Anaesthetists use the data that you give to us, or data passed on to us from other healthcare providers.

Fylde Anaesthetists are committed to the secure management of your data whether it comes directly from you or is passed to us from other healthcare providers in accordance with their policies and procedures. Your information will be used in accordance with this privacy statement.

We respect and value the privacy of everyone who visits our website. Fylde Anaesthetists will only collect and use personal data in ways that are described here and in a manner that is consistent with our obligations and rights under the law.

Fylde Anaesthetists may change this policy from time to time and you should check our website to ensure you are kept up-to-date with these changes. This privacy statement is effective from the January 2024.

Lawful basis for data collection

As part of the General Data Protection Regulations (GDPR) we are required to inform you of a lawful basis for handling and processing your data. Our primary basis for data-processing occurs under the Legitimate Interests Provision of the GDPR. This allows us to process your data, including your personal and health information and to coordinate anaesthetic provision for your operation/procedure.

In addition, we understand that the data provided to us about you is sensitive, personal information. Processing of information is necessary for the provision of health and or treatment or management of healthcare systems and services.

What we collect

We collect the following information about you either directly or from our healthcare partners;

- i) Name, address and contact information.
- ii) Information from the National Health Service where relevant.
- iii) Information related to insurance policies.
- iv) Information about your medical history when you are seen/spoken to preoperatively for pre-operative anaesthetic assessment.
- v) Previous medical history including previous surgeries and medications.
- vi) Details of your general practitioner and other healthcare providers you may have previously been in contact with.

What do we do with the information do we hold

We require the information we hold about you to ensure that you are provided with appropriate anaesthetic services for your operation. It allows us to allocate the most appropriate consultant anaesthetist and to coordinate care from other practitioners to ensure you are optimised for your operation.

We will only share your medical information with other healthcare providers who may be involved in your care.

To arrange necessary payment for services whether you are paying for your own treatment yourself or your insurance company is covering the cost of your treatment. This includes contacting your insurance company to complete such transactions. We reserve the right to share information with a third party debt collection agency (who is GDPR compliant) for overdue account settlement.

We will store your personal information provided to us for no longer than is necessary to comply with tax and financial laws.

Controlling your personal information/your rights

You have the right to control how data held about you is used. We pride ourselves on only collecting and using your data to provide the safe service to you for your operation. We never share your information for marketing purposes or with third-party organisations that you are not already linked with without your permission (for example the hospital where you are having an operation or the insurance provider paying for your operation).

You may request details of personal information which we hold about you under the General Data Protection Regulation 2018. If you would like a copy of the information held on you please write to us or email admin@fyldeanaesthetists.com

If you believe that any of the information we hold about you is incorrect please write to us or email as soon as possible. We will promptly correct any information found to be incorrect.

Security

We undertake to keep the data we hold about you safe and secure. We have put in place suitable electronic and managerial procedures to safeguard and secure the information about you.

Our site may contain links to other websites including social media links. Please note that we have no control over how your data is collected stored or used by other websites and we advise you to check with providing any data to them.